

Guide for Guests
8 rue Paul Sentena
66230 Serralongue
FRANCE

IMPORTANT SAFETY NOTES AND DISCLAIMER

There are no fences/railings around the side garden - from this garden there is a drop of about 10 feet onto the road at the front, and a drop into the courtyard from the steps at the rear of the garden. You must be very careful - particularly with small children.

We take no responsibility for any injuries or damage caused by or to people ignoring this warning.

Please note that there is no smoking allowed anywhere in the house - there are smoke detectors in the house. When excess levels of smoke are detected these emit a high-pitched alarm.

This guide contains a few important "do's and don'ts". Please take a moment to skim through it. All important items can easily be found as they are in this italic typeface.

Checklist for leaving

On the final day, please vacate the house by 11am, leaving it as you found it, particularly bathrooms and toilets. If you are leaving much before 11am please let us know by phoning us on 0468 388 128.

Please also:-

1. Switch off all electric fires, heating, etc.
2. Empty all rubbish into the containers up the road.
3. Place all used bed-linen, towels, dressing gowns, tea-towels, etc, on the floor of the downstairs shower room.
4. Ensure all windows are closed.
5. Lock the house door and place all keys in our postbox outside the house.

Our neighbours who own the building next to our house (as you head to the village) are called André and Françoise. They live in the bungalow behind our house. They are extremely friendly and helpful; André's English is excellent – and he welcomes the opportunity to talk English!! You will see them regularly walking (often with two donkeys) between their house and a large piece of land opposite that they are cultivating – André has long grey hair and a grey beard.

The neighbour who owns the vegetable patch next to our side garden and lives in the house behind is a widower called Richard - he has 4 children. He and the children are all very friendly but have no English.

Beware – a nasty species of caterpillar – the processional pine caterpillar – is moving northward from its base in Spain, and has now reached as far as Paris. They are quite common in the Pyrenees-Orientales, and can be very dangerous. When on the move, the caterpillars form a « procession » - they have fine hairs which can lodge in the eyes of humans, and in the tongues of animals. Dogs are particularly vulnerable as they are often fascinated by the “procession”. Their nests can be seen in pine trees looking like white candy floss and should be avoided!!!! You can find more about these little pests at « <http://www.practicalspain.com/spanish-arthropods.htm> »



The house

Keys – the front door of the house is locked with two yale type keys, which have been sent to you in the post; a further two will usually be left in the house for your convenience. The door is not self-locking; you must use the keys to secure it.

On leaving the house at the end of your stay, please leave both keys in our mail box outside the house.

Rubbish disposal – place rubbish in the large rubbish containers about a hundred yards up the road (turn left as you come out of the house). Rubbish is sorted into three categories - glass, paper and cartons, and general household have their own containers. There are three plastic containers in the garage for temporary storage of empty bottles, cartons, papers etc. *Please clear out all rubbish at the end of your stay to eliminate odours.*

Water – main cut-off is in the garage. Note that, contrary to a common English belief, tap water in France is perfectly drinkable.

Electricity - as with all modern French electrical systems, every circuit is controlled by a circuit breaker, not by fuses. The circuit breaker board is in the garage on the wall near the washing machine. Each circuit breaker is identified by a pictogram - if a circuit blows, simply reset the breaker by pushing the switch up. If the circuit keeps breaking, turn off or disconnect the guilty appliance! If ALL electricity is off and all the circuit breakers are on, one or both of two main circuit breakers may need resetting - either a master switch to the left of the individual breakers, and/or a large black switch on the same wall further to the right. A wind-up torch for emergency use is on top of the electric fire in the lounge. Note that we occasionally get tremendous thunderstorms which can cause a loss of electric throughout the village – these usually do not last for long, but there is nothing to be done but enjoy the dark! There are candles under the sink in the kitchen.

Lights - the hall/stairs/landing lights are controlled by 4 switches and sometimes none of the switches seems to work. This will be because one or other of the four is not quite pressed in - check all four by switching them on and off a few times. Spare bulbs are in a store cupboard in the garage.

Lavatories – the wc in the bathroom at the front of the house upstairs is a macerator (chewer) will not work if the electricity is off! **Important - it will break if anything other than toilet paper is put in it!** The other two wc's are normal.

Shower room extractor – the extractor in the shower room at the end of the upstairs landing is not connected through the light switch. It comes on, and goes off, entirely depending upon the humidity in the room. Please do not be surprised if it seems to have a will of its own – it is slightly more intelligent than the electrician who installed it!

Heating and Hot Water – the thermostat and control box is on the wall in the hall. It will be set for all normal conditions, but full instructions are in the house. The oil-fired central heating boiler is off the study downstairs. It has a rocker switch for on/off, and one for summer/winter operation. The summer setting means no heating for radiators is supplied, solely hot water. The winter setting provides hot water and heating, with the temperature controlled by the thermostat in the hall. Each radiator is also controllable by individual thermostats.

There is a complication when the boiler is set for summer (ie hot water only). The exhaust from the boiler vents directly into the rear courtyard and can be a nuisance if you are enjoying a quiet lunch. As a result we connect the electric plug to the boiler through a timer, situated next to the boiler. The timer is set to only allow the boiler to fire up in the early hours of the morning, with a boost of an hour or so about 3.30pm. If this is inconvenient, and you need more hot water than this allows, or you need to put on the central heating in the summer, you must switch the timer, via a slide control on its side, to the permanently “ON” position.

Heated Towel rails - in each bathroom upstairs. The large one in the shower room is thermostatically controlled. Press the control button once to switch on; once more to "boost" the temperature to maximum for two hours; once again to switch off. A green light signifies "on" but not heating -ie up to thermostat temperature; a steady red light signifies heating up; a blinking red light signifies boost mode). The small towel rail in the family bathroom has an on/off switch but can be left on permanently.

Electric fires – one in each living/sitting room with controls either inside the glass door or on the right hand side at the bottom. One switch controls the "flame effect" and must be "on" for the other two switches (controlling heating levels) to work.

Instruction Manuals - for all the appliances are either with the device (such as the music centre) or to be found in the drawer of the coffee table in the downstairs living/dining room.

Television – has an indoor aerial allowing French terrestrial channels – the reception may be affected by the weather!. There is a remote control for the TV.

DVD player downstairs is remote controlled and plays through the television. The player plays music CDs as well as DVDs. **To play a DVD or a CD** ensure both television and DVD player are switched on, press Open-Close on the player, insert a DVD or CD, press Open-Close again and the disc will play.

Music Centre - is in the upstairs sitting room, and has a remote control. It plays CD's, Ipod's, and has a radio pre-tuned to local stations. Full instructions (in French) are with the unit, but will not be necessary if you have a five-year old in the family.

Dish washer - takes "3 in 1" tablets (one of these for each day of your stay are supplied and can be found near the dishwasher).

Washing machine - French style "top loader" in the garage. Instruction manual is on the shelf near the machine in the garage. Use **liquid** detergent - some is supplied, but please replace as necessary. An extending drying line is outside in the rear courtyard.

Oven - can be set to manual or fan assisted cooking or grill function by using the control on the right. Then set the temperature with the control on the left. If using the grill function, the oven door **must** be left open. Inside the oven is a dish with a fitted grill rack which can be turned for either high or low grilling and should be used with the grill function.

Windows - the double glazed French windows upstairs have a latch at the bottom of the left-hand half window. This must be pushed down to lock the half window when you need to close the French windows completely. ***Please ensure that all windows are secure whenever you leave them unattended - the wind can get up very suddenly and you will be responsible for any damage caused.***

Hob - rings glow red until the required temperature is reached. The indicator at the front of the hob remains alight showing which rings are hot even after the ring has been turned off. One of the rings is halogen.

Books - some of the books in the house have our name and address label on them; please ensure that you don't remove these. Others, mainly paperback novels, are unlabelled and can be taken away if you have not finished them at the end of your stay, provided you replace them with a similar type of book.

Postcards - please help yourself to those freely available in the house.

Barbecue is in the garage.

The **garden** at the side of the house has a wooden table/bench for your use. Our garden is the grassed area bounded by some roses and wooden separators. The land adjoining is owned by the house behind (Richard).

Beach towels - are provided. Please do not use the **bath towels** for sunbathing, swimming, etc.

Telephone Numbers/Addresses - Emergencies

Owners - Frank and Penny Parkinson, Caze d'en Roque Jalaire, 66300 Caixas

Telephone - Home **0033(0)468 388128**. Mobiles **0033(0)602 277679** or **0033(0)666 598452**.

If you need to contact us urgently, please leave messages on all 3 phones!

Ambulance (for medical emergencies) - 15 (Taxis are used for non-urgent journeys to hospital)

Fire Brigade - 18

Police - 17

Doctor - two doctors in St Laurent de Cerdans, both at 2 route Bac; Gilles RIERA and Rose-Marie RIERA; tel 0468 39 50 63. In Prats de Mollo at 5 rue Font Nova; Richard MASSING; tel 0468 39 71 52.

Dentist - a practice in Amélie les Bains, 6 boulevard Petite Provence; Christian RAVET and Sylvie FITE FARINES; tel 0468 39 00 33.

Veterinary Surgeon - in Amélie les Bains, 52 avenue Vallespir; Philippe DEVROUX and Françoise LEBEAU; tel 0468 83 90 85.

Edf (Electricité de France) - Emergency 24hr call-out **0810 333066**

Local Facilities

The shop in the village (opposite the Post Office - La Poste) sells local cheese, pâté, charcuterie, etc, but also many other staples, such as breakfast cereals, vegetables and wine. As at November 2011 it is open every morning, including Sunday.

The **Café de la Poste** (next to the Post Office) is owned by the commune and operates as a bar/restaurant. The food is good and not expensive. It is closed Sunday evening and all day Monday (correct at November 2011- but beware, this may change). It is safest to make a reservation in advance for meals - tel 0468 87 35 46.

Supermarkets The "**8 à Huit**" (literally 8 till 8) in **St Laurent de Cerdans** (about 15 minutes by car) has a much better choice of groceries than the **Intermarché in Prats de Mollo**. It also sells fresh meat and cheese, but, despite the name, it opens around 8.30am until 7pm and closes every lunchtime at 12pm till 3pm or 3.30pm. In July and August, however, they are both open every Sunday morning till noon.

The nearest larger supermarket is to be found at **Céret** which has both an Intermarché (continue on the main road to Le Boulou through Céret and it is on the right) and a Champion (near the centre of the town). Larger still are the Leclerc and Intermarché situated opposite each other on the road out of **Le Boulou** towards Perpignan. Continuing from Le Boulou towards Perpignan, you will also find the **Auchan** hypermarket on the left on the outskirts of Perpignan.

Markets There is a small market at **Prats de Mollo** on Friday mornings and an even smaller one at **Arles sur Tech** on Wednesday mornings. For a good market, try **Céret**. This is open on Saturday mornings and takes over all the main streets of the town. As well as good quality fruit and veg, meat and cheese stalls, you will find a vast array of knick knacks, clothes and gifts.

Activities

In the house you will find a selection of leaflets for a whole range of local activities. Further information can be obtained from the Mairie.

Walking - everywhere, including Grand Randonnees. The best map is 2349ET, a "Carte de Randonnée" printed by IGN – "Massif du Canigou". Penny has translated itineraries of walks in the immediate area, and copies are in the house (if not, we have provided English copies to the Mairie).

An easy stroll of about 20 minutes - Turn left out of the house and take the first road on the left, going up behind the house towards the church. Pass the Tennis Court and football pitch, and you can walk up to the Conjurador and down to the village past the church, or walk along the road and turn right past the cemetery and so into the village main street, when you can return to the house past the Café de la Poste (stop for pre-ordered croissants in the morning or a drink at other times).

A circuit of about 70 minutes - turn left out of the house and walk up the road towards Lamanere. As you pass the sign showing you are leaving Serralongue (a red line through the village name), turn right onto a track, walking past an old orchard, and descend through the trees on the walk indicated with a yellow mark (number 7). At the bottom you join a wider track - turn right and follow this all the way till you rejoin the road below the village. Turn right for a few hundred yards to get back to the house, or for a slightly longer walk, cross the road and climb through the trees following the signs to the church. At the dirt track, turn left for a little while, then right up a path running alongside an electric fence (not often on) when you join the road by the Tennis Court.

Horse riding - In the village - Jean-Michel Hinsberger has horses and organises treks; telephone 0614564149 or enquire at the Café. Also, stables on the right just before St Laurent de Cerdans, and also on the road leading off on the right between Serralongue and Le Grau going to La Forge de Mitg.

Adventure pursuits - Mont ôz'arbres on the road to Col d'ares from Prats de Mollo; open from April till November; web site www.montozarbres.com. This was devastated by the huge storm in early 2009, so check first. Also, "Forest Adventure", chemin de la piscine, Amélie les Bains; open afternoons in July and August.

Golf - Domaine du Falgos, set at 3500 feet high in a stunning location with hotel, restaurant, spa, swimming pool, etc. Turn right where signposted just after St Laurent de Cerdans on the road to Spain. The magnificent location is worth a visit just for a coffee or lunch, even if you detest golf.

Skiing - Spanish resorts beyond the Col d'ares such as Vall de Nuria, Vallter 2000 and Port del Comte. See www.pyreneesguide.com for more information. French resorts are up towards Font Romeu and Pyrenees 2000, for which the quickest route is probably via Ripoll and Puigcerda in Spain.

Beaches and swimming -

Open air **swimming pools** in Prats de Mollo and St Laurent de Cerdans are open in July and August.

The best **beaches**, with miles of sand and safe swimming, begin just north of Collioure towards Argelès-Plage at Racou-Plage, and continue for miles through St Cyprien-Plage, Canet-Plage, and beyond. Some of these towns were developed in the 1960's after the mosquito problem had been largely resolved; hence the old towns, a little way inland, developed sea-side counterparts (St Cyprien with St Cyprien-Plage; Argelès-sur-Mer with Argelès-Plage, etc).

Le Racou is excellent. Take the D115 past **Céret** and **Le Boulou**, then follow the signs towards **Port-Vendres**; come off at Junction 13 and follow the signs. It has a safe beach, plenty of parking (turn towards the beach through one of the little entrances - maximum height 1.9 metres!), and lots of restaurants, pizzerias, bars, etc.

Excursions

A good map for the area is the Michelin 344 Local, "Aude, Pyrénées-Orientales" - scale 1/150,000.

Local towns all have something to offer, though St Laurent de Cerdans does its level best to look dingy and uninteresting! The main road through is pretty discouraging, but the old town around the church is nicer. Further on, just before Spain, is the pretty little village of Coustouges, where the restaurant is open most of the year. Prats de Mollo is a much better bet, with its old walls, nice areas inside the walls for a drink or a meal, and the Vauban fort dominating the town.

Allow a full day for this trip along the coast into **Spain**, then around Cap Creus before returning to France by an inland route. A good idea is to plan to eat at El Port de la Selva or Cadaques. Remember that Spaniards eat later than the French or English, so you should still be able to get into a restaurant for lunch up to 2.30pm or even later. Take the D115 past **Céret** to **Le Boulou**, then follow the signs to **Port-Vendres**. You may like to stop off at **Collioure** for a look around, if you can find a parking place! From **Port-Vendres** take the winding coast road to **Banyuls** and **Cerbère**; this takes you on to the Spanish border and on through **Portbou** (signs not easy to spot here - follow "Figueras") to **Llança**. You can take time to see the port of Llança (though it is not very exciting). Carry on to **Port de la Selva** (you must look carefully for signs as you need to turn left off the Llança - Figueras road into Llança itself). There is a very cheap "café" in Port de la Selva (El Llevant) right on the waters edge. The "out of season" menu of the day has recently gone up from €8.50 to €9 for three courses including wine, and the food is

not bad at all – in the summer they do tapas and you can eat outside on the terrace. After Port de la Selva you will need to backtrack a few hundred metres to turn on the road to **Cadaques**. This is the Spanish equivalent of Collioure, though shabbier in a typically Spanish way. (Salvador Dali lived near Cadaques at Port Lligat, and there are references to him everywhere in the region.) If you decide to eat in Cadaques you will find Casa Nun hidden away in a corner on the seafront to the left of the main road in. After Cadaques the pretty road to Figueres passes close to Rosas, a very popular holiday resort. In **Figueres**, a nice little town, there is the ever popular, and busy, Dali museum (he was born here). Take the **N11** north and after **Pont de Molins** turn left onto the **GI502** to **Darnius**, **Maçanet** and on into **France** at **Coustouges**. Turn left after **St Laurent de Cerdans** at **La Forge del Mitg** to **Serralongue**.

A shorter alternative to the previous trip - Go to **Port-Vendres** and take the coast road to **Banyuls** as described above, but in the centre of **Banyuls** turn right at the Mairie (signposted Musée Maillols) - follow signs to Champion supermarket, but turn left before you reach it, signposted Musée Maillols and **Col de Banyuls**. This leads you by a windy, not well maintained, small road for several miles until you start a steep climb up to the Col de Banyuls itself. Here there is a small carpark and a monument. In good weather there are wonderful views back to the Mediterranean. Carry on and you are soon in Spain (until early 2006 this was a dirt track, but it has now been improved, thanks to European taxpayers). Follow the (now wonderfully paved) road to **Espolla**, then turn right to **Capmany**. You can bypass Capmany and carry on to turn right on the **N11** and back to **Serralongue** as in the previous itinerary. Alternatively, turn into the little town of Capmany and find the Oliveda wine cave (too complicated to give directions here) which has a museum upstairs with amazing wooden carvings, as well as some of the finest local wines (Rigau Ros Gran Reserva red wine for a little over 5 euros a bottle).

Spain via Col d'Ares - turn left on the D115 to **Prats de Mollo** - this is a very interesting walled town with a Vauban fortress overlooking it for protection. There are shops and restaurants within the walls, and walks along the River Tech. However, you can carry on the D115 for 14 kilometres and you cross into Spain at the **Col d'Ares** at about 1500 metres high. A further 60 kilometres or so takes you through **Ripoll** and right on the N152 to **Ribes de Freser** where you can get the **Rack Railway** (like a large funicular) to **Nuria** high in the National Park of "Freser i Setcases".

A round trip through some of the quieter country of Les Aspres hills - From Serralongue head for **Céret**. Here you will find the well known Modern Art museum with works by Picasso, Chagall, etc, in the shady centre of this old town. From Céret cross the main Le Boulou - Prats de Mollo road to wind into the hills on to **Llauro** and then **Fourques**, where you turn left on the D2 towards **Caixas** (a commune with no real centre) and then turn right on the D48 to the lovely medieval village of **Castelnou**. After Castelnou you enter **Thuir**, a typical, not very touristy, town of this area. Be warned - there is no chance of a drink or food between Céret and Castelnou/Thuir, unless you telephone us first, when, if we are at home, we will be glad to offer you a cup of coffee, or something stronger, at our home in Caixas! After Thuir take the signposted roads through **Trouillas** to return via **Le Boulou** and **Céret**.

The Cathar heresy was widely followed in the South of France from about the 12th to the 14th centuries, leading Pope Innocent 3rd to call for a crusade in 1209 - the Albigensian Crusade. For nearly 50 years there was merciless and bloody fighting, with the seemingly impregnable strongholds of Peyreperouse, Montségur and Quéribus falling respectively in 1240, 1244 and 1255. There are many sights within the triangle Perpignan - Béziers - Toulouse which reek with the history of these times, and the following route is quite straightforward.

Take the D900 north of Perpignan and turn off as if going to the airport, but follow the D117, signposted to Foix. In **Maury** (famous, as is Banyuls, for its sweet red dessert wine) turn right on to the **D14** which leads you past **Quéribus** and **Peyreperouse** before taking you to **St-Paul-de-Fenouillet** and thus back to the D117 by way of the **Gorges de Galamus** (**this is not for those with no head for heights!!!!!!**). Retrace your route back to Perpignan.

Barcelona - well worth a day, but driving to Figueres to get the train is much more relaxing than driving. If you leave your car at the train station car park in Figueres, beware - it is closed on Sundays and holidays, including obscure Catalan holidays and you will not be able to retrieve your car if you stay over and return when closed. This is the voice of bitter experience!

To get to Figueres station take the N11 (either by going to Le Boulou and then following the N9/D900 to Spain; this road changes name to N11 in Spain; or across the mountains via St Laurent de Cerdans, Coustouges, Maçanet to join the N11 north of Figueres) and turn in to Figueres at the junction marked Roses-Figueres; the station is a little way up this road just left after crossing the track. The train to Barcelona takes a couple of hours and costs only 8 euros or so.

Andorra - a country consisting of a few lovely valleys spurring off the central valley, with quite nice small towns and a horrendous capital city, Andorra la Vella, which is little more than a tax-free shoppers paradise. The only way to get there is by road - follow signs on the Perpignan ring road to enter from the French side. It is best to return via Spain as the French customs authorities often cause several hours of tailback in the summer by stopping every car (at least in their normal working day).

Little Yellow Train from Villefranche sur Conflent to Mont Louis, etc. A relaxing way to see beautiful countryside. Highly recommended is to take the early train (1030am or so) from Villefranche sur Conflent to Mont Louis, lunch at Mont Louis, and take a later train back. Try to sit in one of the open carriages in the train for spectacular views.

The Red Train - similar to the Little Yellow Train, but operated by a society of amateurs, not SNCF, and therefore less reliable as to times, runs from Rivesalte along the Fenouillede valley to Axat.

The Blue Train - just so you can complete the set of colours, the Rack Railway at Val de Nuria is blue! See **Spain via Col d'Ares** above!

Restaurants

Below is a very personal list of restaurants that we have used, and enjoyed. It is by no means exhaustive, and they do change over time!

Serralongue - the cafe/bar/restaurant in the village next to the Post Office is a hive of activity (for Serralongue) and is worth supporting. Food good, but limited. Tel 0468 873546.

Prats de Mollo

The **Bellevue/Bellavista hotel and restaurant**, just outside the walls of the old town, is superb and has a very reasonable fixed price lunch menu.

Hotel Ausseil - inside the walls of the old town is good.

La Portella - good food, and worth going to to see the way the plates are decorated!

Hostellerie le relais - good pizzas; has a garden for those hot days

St Lauren de Cerdans - the bar St Lauren (opposite the Cinema) does good pizzas to eat in or take away.

Vivès (between St Joan Pla de Corts and Llauro)

L'Hostal - Catalan mountain food served in a traditional setting, a few kilometres off the main road to Céret. Turn left in St Jean Pla de Corts when approaching from Serralongue direction.

Perpignan

Lots of restaurants on and around the **Basse**, the river running through the centre near the Castillet, or **Place Arago**.

Le Grain de Folie 71 Ave Général Leclerc (on south side of main bridge over the River Tet) - superb quality and value!! Tel 0468 510050

Le Clos de Lys - just off the road from Decathlon (near Auchan) to the multiplex cinema - turn left at the cinema roundabout when taking the fast road from Port-Vendres to Perpignan. Follow signs to the Espace Automobile. Very good indeed - inexpensive lunchtime menu.

Villa Dufлот - hidden away next to Auchan - expensive but lovely service and food.

Collioure

Copacabana - on the sea-front near the church, with one of the best positions on this coast.

Les Templiers has an interesting history and lots of paintings, some allegedly left by guests who couldn't afford to pay for their lodging. This is probably not a good ruse nowadays, unless you are already a well-known painter!

Port-Vendres

La Tramontane - good food and excellent value, on the quay near the Tourist Office A favourite!

Cote Vermeille - small and stylish; more expensive than average but excellent fish. Near the boatyard and fish market (the Criée). This place even has a head waiter!

The Criée (the fish market - go through the boatyard to find it) - you can get a glass of wine and shellfish in the fish market itself

St Cyprien-Plage

Bounty - on the sea front near the waterfall. The restaurant (where at least one waiter speaks good English) is next to a snack bar of the same name.

Spain

Tapis - from Serralongue turn right before Le Grau to go to La Forge del Mitg. Go through St Laurent de Cerdans to Spain, and several kilometres across the border is **Can Mach**. This offers mountain style straightforward cooking, is usually packed and always cheap. Note that people in Spain eat later than in France, so it is always good for a later lunch. The drive is worth it by itself. After lunch you can carry on down through Maçanet and on to the N11 in Spain to go to Figueres.

Els Fogons de Canadal - overlooking the horrible "Wild West" town of La Jonquera. Take the N11 through La Jonquera from the French border, turn left at the roundabout signposted to Cantallops, then left again at the next roundabout and follow the signs. Inexpensive lunch menu, lovely restaurant, and easy to forget that all the "truckstop" tattiness of La Jonquera is so near!

El Moli - turn off the road from Figueres to France, the N11, at Pont de Molins and wind through the town and several kilometres into the country. There are leaflets in the house - good for a special, but not pricey, meal. Try the half-shoulder of lamb!

Casa Nun - in Cadaques - on the seafront not far from the statue of Salvador Dali. Telephone number (0034) 972 258 856. One of our favourites.

Telephone and Internet

House Telephone number (0033)434 103 876

Telephone - a base and two extensions are in the house, connected via the ADSL computer connection. This allows free telephone calls to landline numbers in some countries. Below is a list of countries to which free calls can be made.

Chargeable calls, including **all special numbers and mobile phones** will be deducted from your security deposit. The number for incoming calls is 0434 103876; from abroad this is 0033 434 103876. To retrieve messages from the answerphone, dial *9. If the telephones do not seem to work, simply unplug the electricity plug to the ADSL box in the study next to the desk, wait a few seconds and reconnect the plug. The ADSL box will reset itself and after a few minutes the phones will work again.

Internet access – there is WiFi Internet connectivity in the house. If your system scans for a Wireless LAN, the one to choose is NEUF_826C. The WiFi key (password) is **kakusvourfephmairad8**

The ADSL box is in the study, on the floor by the desk, and has an Ethernet connection which can be used instead of the WiFi. The electric and phone connections are via a “surge protected” block – if you need to reset the ADSL box, this is where to unplug and replug.

Countries to which free telephone calls to landline telephones may be made - all other calls, including all calls to mobiles and special numbers are chargeable

France (including Corsica), Guadeloupe, Martinique, Reunion.

European Union

Germany, Austria, Belgium, Cyprus, Denmark, Spain (including Majorque and the Canaries), Estonia, Finland, Greece, Hungary, Ireland, Italy (including Sardinia and Sicily), Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Czech Republic, the United Kingdom, Slovakia, Slovenia, Sweden.

Rest of the World

The Azores, Algeria (AssilaBox only, n° starting with 00.213.820), Andorra, Argentina, Australia, Canada (including mobiles), the Canaries, Chile, South Korea, the United States (including mobiles), Guernsey, Hong-Kong, Iceland, Israel, Japan, Jersey, Madeira, Monaco, Norway, New Zealand, San Marino, Singapore, Switzerland, Taiwan, Turkey, the Vatican.

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